

Karamadai, Coimbatore - 641104

(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)
Ph: +91 91500 76729 Email: principal@ckec.ac.in Web: www.ckec.ac.in

5.1.4 THE INSTITUTION HAS A TRANSPARENT MECHANISM FOR TIMELY REDRESSAL OF STUDENT GRIEVANCES INCLUDING SEXUAL HARASSMENT AND RAGGING CASES

Timely redressal of the grievances through appropriate committees



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Ref:CKEC/ Griev-Redr /2022-2023/04

Date: 10.08.2022

### **CIRCULAR**

The meeting for the members of student's grievance come redressal committee will be held on 11.08.2022 (Thursday) at 04:00 p.m. in the principle's cabin. All committee members must attend the upcoming meeting without fail. Your presence is crucial for effective collaboration and decision-making. Thank you for your cooperation.

CONVENER

PRINCIPAL

### Copy to:

- 1. The Principal's file
- 2. All Hod's
- 3. IQAC



DI.M.JEYAKWMAR, M.E.,Ph.D.
PRINCIPAL
CHRIST THE KING ENGINEERING COLLEGE,
Chikkarampalayam Village,
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Ref:CKEC/ Griev-Redr /2022-2023/05

Date: 12.08.2022

### Meeting Of The Minutes Of Students Grievance Cum Redressal Committee

#### [Action taken report]

The meeting for the members of student's grievance come redressal committee was conducted on 11.08.2022 (Thursday) at 04:00 p.m. in the principle's cabin.

### The following were the proceedings of the meeting.

As per the grievances received from the students through the suggestion box,

- In the second floor of St. Xavier block, the tap of the water doctor was broken
- In first floor, the latches of the first two toilets were broken

The following actions were taken for the grievances:

| Sl.No | Grievance received through suggestion box                                       | Action taken  |
|-------|---|---|
| 1.    | In the second floor of St. Xavier block, the tap of the water doctor was broken | The electricians attended the problem and new tabs were fitted  |
| 2.    | In first floor, the latches of the first two toilets were broken                | Taps in the students toilets were repaired and functioning well |

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PRINCIPAL



Dr.M.JETAKL-WAR, M.E.P. J PRINCIPAL CHRIST THE KING ENGINEERING COLLEGE, Chikkarampalayam Village, Karamadai, Mettupalayam Taluk, Coimbatore - 641 104. MORE

Innini Kanan. B Christ the King engineering college Karamadai

To The Principal chirt the King engineering college Karamadai

Respected Sin

As I would like to inform you that the latehus of the sentroom doors in the first floor are broken and there is a leakage in one of the taps we therefore sequest you to kindly sepain the doors and the taps kindly do the needful.

Thanking you

you's obidiently Jemini Kanan. B



24/3/20



Dr.M.JEYAHOWAR, M.E..Ph.D.

CHRIST THE KING ENGINEERING COLLEGE Chikkarampalayon Village, Karamadai, Motupatayon Taluk, Combatore - 641-104. Divya. R., Christ the King Engineering college, Karamadai.

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the principal, christ the king Engineering collège, karamadar.

Respected Sir,

sub:-Insufficient water supply on the econd floor

Most humbly I want to inform
you that these days we are not
getting sufficient water to abrink. Our
Second ifloor of st. Xavier block. The
pressure of tap water is so how
at the same time it was broken.
The result is that we all mostly
remain thrustly during recess.

We therefore, request you to kindly Order a bookter pump installation to end the inconvenience to all of us thanking you





Jours Obediently, Stands
D.M. JEYAKUMAR, M.L. Ph. D
PRINCIPAL
CHRIST THE KING ENGINEERING COLLLLE
Chikkarampalayan Vittage,
Karamadai, Metropatayan Taluk,

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Ref:CKEC/ Griev-Redr /2022-2023/06

Date:14.11.2022

### **CIRCULAR**

The meeting for the members of student's grievance come redressal committee will be held 15.11.2022(Tuesday) on at 04:00 p.m. in the principle's cabin. All committee members must attend the upcoming meeting without fail. Your presence is crucial for effective collaboration and decision-making.. Thank you for your cooperation.

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### Copy to:

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Ref:CKEC/ Griev-Redr /2022-2023/07

Date:16.11.2022

## Meeting Of The Minutes Of Students Grievance Cum Redressal Committee [Action taken report]

The meeting for the members of student's grievance come redressal committee was conducted on 15.11.2022(Tuesday) at 04:00 p.m. in the principle's cabin.

### The following were the proceedings of the meeting.

- · In the Drawing Hall, tube light is not functioning
- In the Lecture Hall 301, Fans are working at slow speed
- In the Lecture Hall 202, dustbin was broken
- In canteen,extra benches are requested

As per the grievances received from the students through the suggestion box,

The following actions were taken for the grievances:

| Sl.No | Grievance received through suggestion box               | Action taken  |  |
|-------|---|---|--|
| 1.    | In the Drawing Hall, tube light is not functioning      | The electricians attended the problem and new tube light was fitted           |  |
| 2.    | In the Lecture Hall 301, Fans are working at slow speed | The electricians attended the problem fans were repaired and functioning well |  |
| 3.    | In the Lecture Hall 202, dustbin was broken             | New dustbin was given   |  |
| 4.    | In canteen, extra benches are requested                 | Extra benches were built in the canteen                                       |  |

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PRINCIPAL 16/122



DI.M. JEYAK LATAR, M.E., Ph.D.
PRINCIPAL
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Chikkarampalayam Village,
Karamadai, Mettupalayam Taluk,
Coimbatore - 641 104.

Akarh. P Ind year - Mech Chrest the king Engineouing college koramadai.

17/10/2022

The prinipal. christ the King Engineerings college. Karamaden.

sub: Paquert for speed Adjustment of tans in Respected in: Lecture hall 301.

I am westing to inform you that the tans in Leeture Hall 301 are operating at a slow speed, causing discomfort to students and faculty. Adequte ventilation is exential for a conclucio learning environment, especially in overm weather. Please adjust the fan speads at your courtist convenience to improve the situation.

thanking you ...





sincorely:

DAM.JEVAKUAR, M.E.,Ph.D. PRINCIPAL CHRIST THE KING ENGINEERING COLLEGE, Chikkarampalayam Village, Karamadai, Mettupalayam Taluk, Emmbatore - 641 104.

Haruppaiya K IInd year - Mech Christ the King Engineering college Karamadai

6/10/2022

The Principal chast the ting Enginearing college Kasamadai.

Respected Siz,

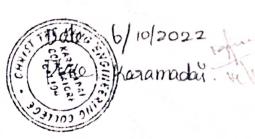
Sub: Request for Repair of non-Functional Tublight in Usaming hall.

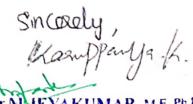
I am writting to being to your attention an issue regarding the lighting in the drawing half. The tubelight in the half has not been functioning father past week. As a result, students facing significant difficulties during drawing session, which lequire adequate lighting for precision ard accuracy.

we Kirdly request the necessary maintenance be carried out at the earliest convenience to repair the

faulty tubelight.
Thank you for your attention to this matter
We appreciate your prompt action in resolving

this issue.





DEMNEYAKUMAR, M.E., Ph.D. PRINCIPAL CHRIST THE KING ENGINEERING COLLEGE, Chikkgrampalayam Village.
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Ref:CKEC/ Griev-Redr /2022-2023/08

Date: 14.03.2023

### **CIRCULAR**

A Meeting for the Members of Students Grievance cum Redressal Committee will be held on 15-03-2023 (Wednesday) at 4.00 p.m. in the Principal's cabin. All committee members must attend the upcoming meeting without fail. Your presence and participation are vital to ensure that we have a successful discussion and make informed decisions. Thank you for your cooperation.

CONVENER

PRINCIPAL
14/3/23

### Copy to:

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- 3. IQAC

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Ref:CKEC/ Griev-Redr /2022-2023/09

Date: 16.03.2023

## MINUTES OF THE MEETING OF STUDENTS GRIEVANCE CUM REDRESSAL COMMITTEE

#### (Action taken report)

A meeting of the Students Grievance cum Redressal Cell Committee was held or 15.03.2023(Wednesday) at 4.30 p.m. in the principal's cabin.

The following were the proceedings of the students:

As per the grievances received from the students through the complaint box, the following were expressed:

- 1. On the LH205, one ceiling fan is not working.
- 2. The door lock is broken in the LH208
- 3. The desk is broken and needs repair in LH101.

The action taken report for the above grievances:

| Sl. No.  | Grievances Received through the complaint box opened | Action Taken                     |
|--|--|----------------------------------|
| 1.   | On the LH205, one ceiling fan is not                 | The ceiling fan was repaired and |
|  | working.   | functioning well now.            |
| 2.   | The door lock is broken in the LH208                 | The new latch was fixed and      |
|  | 10 to 1 to             | rectified.                       |
| The desk is broken and needs repair in LH101.  The desk was repair in LH101. |  | The desk was repaired.           |

CONVENER

PRINCIPAL 3/23



Dr.M.JEYAKUMAR, M.E.,Ph.D.
PRINCIPAL
CHRIST THE KING ENGINEERING COLLEGE,
Chikkarampelayam Village,
Karamadai, Mettupalayam Taluk,
Coimbatore - 641 104.

From

Visithra

ECE DEPT

Christ the king Engineering college

karamadoi

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The principal christ the king Engineering college karanadai

Respected Sir,

Sub: Door lock is broken

AS the lock of my class rooms door is broken, I request you to repair or fix the new latch.

Thanking you

Yours truly



DEMLIE PERFORMANCE PE

CHRIST THE KING ENGINEERING CHELLG

Unikkarampalayam Village, Karamadai, Metiupalayam Taluk, Coimbaiore - 641 104.



Karamadai, Coimbatore - 641104

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Ref:CKEC/ Griev-Redr /2022-2023/10

Date: 16.05.2023

### STUDENT'S GRIEVANCE CUM REDRESSAL COMMITTEE

GRIEVANCES APPEALED

| Duration             | No of Grievance<br>appealed | No of Grievance<br>redressed | Average time for grievance redressal in no.of days |
|----------------------|-----------------------------|------------------------------|--|
| Jul 2022 to Aug 2022 | 2                           | 2                            | 1  |
| Sep 2022 to Nov 2022 | 4                           | 4                            | 2-3  |
| Dec 2022 to May 2023 | 3                           | 3                            | 2-3  |





PRINCIPAL

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